

LAA TARGET - ACTION PLAN

LAA Indicator No.	40
Lead Partner Organisation	Community Safety Team, Coventry City Council
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Indicator Owner (Sign Off)	Sara Roach
Reporting Frequency	Quarterly

SCS Theme:	People of Coventry living longer, healthier, independent lives	SCS Priority:	Provide effective drug and alcohol treatment services that result in positive outcomes
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1: LAA Target

Indicator Definition	Baseline & Year	Target 2008/09	Target 2009/10	Target 2010/11	Success Criteria
Number of drug users (crack and/or opiate) recorded as being in effective treatment	Original LAA Baseline 836	886	895	904	'Effective treatment' refers to those retained in treatment with drug services for 12 weeks or more and those discharged having successfully completed their treatment within 12 weeks
	Refreshed Baseline 903 2007/08	957	967	978	
	CHECK				

LAA Target information

The National Treatment Agency approved the Coventry 2008-09 Adult Drug Treatment Plan. The plan commits the Coventry Community Safety

Partnership to increasing the number of Problematic Drug Users (crack and or opiates) into effective treatment by 6% in 2008/09 (compared to 2007/08 baseline of 903), with 1% annual increases in subsequent years. These targets are also included in the PCT's Vital Signs target document. Due to the method of calculation of clients in effective treatment, actual performance against target for each quarter can only be calculated after a three-month delay. The baseline and targets have been subject to a refresh and new targets are included in the PCT Vital Signs Plan.

2: Equalities and community cohesion implications

Summary of overall negative/ positive impacts on target groups/areas:

Efforts are made to ensure that involvement is representative of all population groups. A service user group and a carer group have been established. Representatives are from Black Minority Ethnic (BME) groups as well as a large proportion being female. Representatives bring the views of their communities to the attention of commissioners in order to ensure services meet the needs of all communities in Coventry.

Service users and members of BME communities successfully completed an Open College Network accredited programme of drug awareness training and they are now involved in the delivery of the training to service users and volunteers.

Work has taken place in relation to educating and promoting treatment services and options within BME communities, for example Kenyan and Zimbabwean communities in Coventry. Consultations with various sections of drug using communities are planned to take place later during this financial year.

A Joint Healthcare Commission and National Treatment Agency (NTA) Service Review for Substance Misuse 2007/8 - Diversity and Tier 4 services (In-patient), was undertaken in the early part of 2008. Provisional results show Coventry scoring 34 points and rated as 'Good' performance. Coventry's performance was only one point below the 35 required to achieve an excellent rating.

A needs-assessment will be completed by the end of December 2008 and this will help to determine whether there are any specific groups that need targeted intervention in the future. As a result there is no equality performance measure identified at this stage.

3: Strategic Summary

Description of key activity or activities that may contribute towards achieving target

In line with PSA 25 (Reducing the Harm Caused by Drugs and Alcohol), the strategic priority will focus on retaining clients within an effective treatment system and concentrating on attaining positive outcomes.

Improved penetration of the Problematic Drug User (PDU) population

The needs assessment indicates a cohort of clients who are not known to treatment services. The latest University of Glasgow estimate increases the size of this cohort. Encouraging drug users to access treatment services who are not currently doing so will remain a key priority. The development of publicity on treatment services around the city is underway, work within the criminal justice system continues, as well as needle exchange schemes being developed to establish referral pathways into treatment services.

A greater concentration on positive outcomes and providing a consistent client journey through treatment

The Adult Drug Treatment Plan outlines the importance of maintaining clients in treatment and ensuring positive outcomes for as many clients as possible. Improvements to discharge practices are underway and reductions in unplanned discharges are being made. An increased focus on assertive outreach has also been implemented to ensure clients who drop out of treatment are returned to treatment services.

4: Delivery Plan – Performance Monitoring of Actions

Ref Nr	Planned Action(s)	Target/ Milestone	Link to Other Plans	Lead Officer	Progress <i>To be completed as part of quarterly monitoring.</i>
Planning grid 2 1.1	Develop and launch publicity campaign to increase awareness of services by both professionals and drug users.	March 2009	Contained within the Community Safety Partnership (CCSP) Adult Drug Treatment Plan 2008/09	Paul Hargrave, Community Safety Team	A directory of services aimed at both professionals and drug users has been drafted. Additionally publicity campaigns have taken

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					place using advertising on buses, phone boxes, etc.
Planning grid 2 1.2	Ensure that there is a more proactive approach from CDT to develop contact with drug users accessing Pharmacy Needle Exchanges and increase numbers into treatment.	March 2009	Contained within the CCSP Adult Drug Treatment 2008/09	Paul Hargrave, Community Safety Team	Outreach & harm reduction workers have held sessions at needle exchange pharmacies. A pilot scheme to encourage referrals from pharmacies is underway.
Planning grid 2 1.6	Improve Inspectors Authority to test in custody and improve numbers detected using drugs, increasing numbers into treatment.	March 2009	Contained within the CCSP Adult Drug Treatment 2008/09	Barry Eveleigh, Community Safety Team	Wider use of this initiative has lead to the detection of additional drug users within the criminal justice system
Planning grid 3 1.4	Ensure that all clients who leave services in an unplanned fashion are actively outreached and encouraged back into treatment. Return 70% of those falling out of treatment unsuccessfully back into the Community Drug Team.	March 2009	Contained within the CCSP Adult Drug Treatment 2008/09	Paul Wells, Community Drug Team	Proportion of crack and heroin clients being retained in effective treatment (retained in treatment for at least 12 weeks or successfully discharged within first 12 weeks) has risen to 89%.
Planning grid 3 2.6	Work with the service user group to develop advocacy mechanisms for individuals in treatment and PDUs not currently accessing treatment services. Visits to other regional service user groups to identify and	March 2009	Contained within the CCSP Adult Drug Treatment 2008/09	Abtar Sanga, Community Safety Team	User group is being extended and involved in peer education and training. User reps have visited Oxford user team to identify good practice.

Indicators - Performance Monitoring of Indicators							

6: Funding & Planned Spend

Funding & Planned Spend	2008/09	2009/10	2010/11	Total	Comment/Rationale
Commissioning system	£138,089				
Workforce development	£8,816				
User involvement	£7,112				
Non-drug treatment specific services	£145,207				
Open access drug treatment services	£714,725				
Structured community based treatment services	£1,741,045				
Residential and inpatient drug treatment services	£648,491				
Drug Interventions Programme	£1,074,796				
Total	£4,478,281				Of the total drug treatment budget, £3,571,127 is sourced through the Pooled Treatment Budget and DIP main grant from central government. The Pooled Treatment Budget for 2009/10 is performance related and Coventry's future allocation is currently unknown.

7: Risk Assessment

Ref No.	Risk	Mitigating action
	Funding of the Pooled Treatment Budget is now linked to relative performance in comparison to all partnerships.	Much of the Adult Treatment Plan is focused on the recruitment of Problematic Drug Users (PDUs) into treatment. This is an area of focus, although there is some concern locally re. the accuracy of the Glasgow estimates.

Ref No.	Risk	Mitigating action
		The Community Safety Partnership monitors projections and actual progress towards targets.
	The cessation of the outreach contract and the establishment of a new service may have an impact on accessing new individuals in treatment	Poor performance from previous provider. Interim procedures are in place to continue to promote services to drug users and work to enhance tier 2 provision.
	The attrition rate of drug users through the criminal justice system, in particularly prisons may impact on accessing drug users into treatment	Work has begun to look at referrals into and out of the prison system. Data shows that 50% of individuals requiring treatment are being missed. Once an analysis of the reasons for this are clear, work will begin to try and improve the attrition rate.