



**Coventry Local Public Service Board
Minutes of the meeting held on Wednesday 17th February, 2010
the Lord Mayor's Hospitality Suite, Council House**

Present:

Martin Reeves	Coventry City Council (Chair)
Dawn Ford	Coventry Partnership
Jane Beaver	Job Centre Plus
June Jeffrey	Community Empowerment Network
Cllr Ken Taylor	Coventry City Council
Louise Bennett	Chamber
Madeleine Atkins	Coventry University
Sean Moore	West Midlands Fire Service
Matt Gilks	NHS Coventry City Council
Barry Hastie	Coventry City Council
Nigel Cavendish	GOWM
Ron Winch	West Midlands Police
Adrian West	Coventry City Council
Mark Stevenson	PwC
Madeleine Nelson	PwC
Mandie Watson	Coventry City Council
Andy Williams	Coventry City Council
Janice Nichols	Coventry City Council

Apologies

Jos Parry	Coventry City Council
Richard Monk	Whitefriars
Simon Shilton	West Midlands Fire Service
Terry Cotton	GOWM
Stephen Banbury	Voluntary Action Coventry

No	Item	Action
1.	Welcome and Apologies – The Chair welcomed everyone to the meeting. Introductions were made around the table and apologies were noted.	
2.	Minutes of the last meeting – These were accepted as a true and accurate record.	
2.1.	Matters Arising - That are not agenda items	
4.4.	LAA – Performance – A work programme for the CLPSB is being drawn up and developed, taking into account the CAA feedback; planned Strategic Assessments: State of the City report and other strategic activities. Following the PwC workshop today and an impending meeting with the Audit Commission, the work programme will then be up dated and discussed with partners prior to being circulated before the next CLPSB meeting on 14 th April, 2010.	DF
3.	Employment Place Scheme (EPS) – A briefing paper had been circulated with the agenda. Andy Williams explained that EPS had plugged a gap in	Extension of

	<p>terms of current local provision. Unemployment in Coventry is now more than 1.5% above the national average with the largest increase being in the non-traditional areas of professional and managerial standards occupational classifications.</p> <p>The EPS was launched in October 2009 alongside the Future Jobs Fund and targeted as specified by the CLPSB. The target for this year is 38 people into work placements and to date 27 have been placed and one person has achieved a full-time post from their placement.</p> <p>A variety of placements have been identified across the public, private and voluntary sectors for the EPS, so far there are 97 placements, 39 in the public sector, 44 in the private sector and 14 in the voluntary sector.</p> <p>Currently the scheme is looking to improve the strategic alignment and demand for jobs and how the social return on investment can be measured as a value of the scheme.</p> <p>3.1. Planning for the future</p> <p>3.2. Extending the Scheme - Enterprising Coventry Board will extend the scheme through existing resources to 2011 and will look to achieve another 40 – 50 placements.</p> <p>3.3. Shared Apprenticeships - The construction industry has been affected along with others as part of the current economic climate and the availability of apprenticeships has been affected. Partners, including national, regional, local organisations and employers have been working together to discover a way in which full apprenticeships can be offered, and used flexibly across employers. Enterprising Coventry will contribute £150k (c.25% of total costs) to enable this to happen.</p> <p>Strategically this aligns to the EPS and in particular the work to support the NEET's groups. It will also help to address the skills gaps in the construction industry when the market returns. From April 2010, the EPS will be expanded to the "Employment and Apprenticeships Placements Scheme".</p> <p>Andy was thanked for his clear and excellent presentation.</p> <p>3.4. After discussion it was agreed: To support the extension of the initiative through the Enterprising Coventry Board and that a clear focus should be given to the encouragement of self-employment, apprenticeships and the possibility of aiming provision to final year students as the number of unemployed graduates is not that high.</p>	<p>scheme approved</p>
<p>4.</p> <p>4.1.</p>	<p>Triage – A briefing paper on the City Centre Triage Initiative was circulated with the agenda. In December the Local Public Service Board provided £7,000 to the Coventry Community Safety Partnership in order to support a pilot evening economy triage project over the Christmas period.</p> <p>The aim of the project was to:-</p>	<p>Action 4.2.</p>

	<ul style="list-style-type: none"> • Contribute to other partnership activity that was ongoing in the City centre over the Xmas period to reduce violent crime and anti-social behaviour. • provide a facility to support and treat minor injuries to victims • prevent unnecessary admissions to A&E • facilitate speedier police enquiries to apprehend offenders of violent crime in the area • contribute to improving the management of night time economy and offer reassurance to customers socialising in the area <p>Many of the residents, owners, venue managers and door staff agreed that this was a useful addition to the night time economy. Some of the above did voice the opinion that having this type of intervention could lead to a misconception of increased risk.</p> <p>It was suggested that the staffing level could have been enhanced by the inclusion of NHS paramedics. It is unclear what effect the pilot had on A&E statistics at this stage, but further analysis will be carried out. The weather over the Christmas period did effect footfall in the city centre</p> <p>A breakdown of treatment was shown in the briefing paper.</p> <p>Anything that we can do to ensure trust and confidence of partners is important. West Midlands Police are committed to provide the additional resources for this proactive work and important that we look to run the pilot again at Easter which will give insight into need and help further evaluation and then more detailed discussion.</p> <p>4.2. After discussion it was agreed:</p> <ul style="list-style-type: none"> • That the CLPSB sponsor the scheme during the Easter Period. • That qualified paramedics be used over the Easter Period. • Coventry Undergraduates be placed and engaged in the trial period. 	
<p>5.</p>	<p>Neighbourhood Agreements - Janice Nicholls explained the background and reason for Neighbourhood Agreements. Within the 6 priority neighbourhoods within Coventry 10 agreements have been developed in partnership via the Your Neighbourhood Matters and NDC programmes.</p> <p>The agreements cover a range of issues that fit in with the priorities of both the Sustainable Community Strategy and Local Area Agreement and are based around such issues as: Anti-Social Behaviour, Environment, Young People, Cleaner and Greener, Community Safety and play areas.</p> <p>In reaching consensus on the agreements a wide cross section of the community and key partners were engaged in consultation and participated in their development. The agreements set out service standards that are expected within a neighbourhood.</p> <p>Your Neighbourhood Matters commenced four years ago and is run through the Neighbourhood Management Team and through that funding many improvements have been made in local priority neighbourhoods e.g. garage sites knocked down. People need to feel public services will respond to their</p>	<p>Action 5.1.</p>

<p>5.1.</p>	<p>issues.</p> <p>Samples of Neighbourhood Agreements were circulated at the meeting and Janice explained some of the work that had taken place to develop these.</p> <p>It was stressed that the work developing the agreements is extremely important; giving people a pride in their neighbourhood, residents working with the Public Sector and provides a way of addressing NI 4 - % of people who feel they can influence decisions in their locality.</p> <p>Superintendent Ron Winch said that his experience of these agreements was that some excellent work with real opportunities had taken place and that they are a collaborative tool to dealing with local issues on the ground and that he would like to see agreements city wide, interlinking with SNT's. Agreements are a way of improving cohesion and changing culture.</p> <p>The Chair thanked Janice for her presentation and stressed how important it was to do things differently, in collaboration and looking at ways of changing culture and taking control of behaviours to improve service provision and delivery mechanisms.</p> <p>It was agreed that:</p> <ul style="list-style-type: none"> • Consideration is given to extending the Neighbourhood Agreement process city wide and re-position the programme. (After Elections in May 2010) 	
<p>6.</p>	<p>Optimal Care Pilot – CLPSB were informed that a bid had been put forward by NHS Coventry and Coventry City Council to be a pilot site for an Optimal Care Pilot being run through the Association of Directors of Social Services support by Price Waterhouse Cooper. The aim being to improve customer experience, drive down costs and help the services to work more effectively by doing things differently.</p> <p>The concept will be tested on two areas in Coventry, these being: Falls and Child and Adolescent Mental Health Services transitions to Adult Mental Health Services. The work is anticipated to be completed by the end of April 2010.</p> <p>REIP have given £25K to support the pilot and drive forward the work.</p>	<p>Project noted</p>
<p>7.</p> <p>7.1.</p>	<p>LAA Review and Refresh – A paper on the Review and Refresh had been circulated with the agenda. The scope of negotiation has been limited to a small number of indicators: those deemed to be affected by the economic recession last year, Place Survey targets, baselines and confidence levels and teenage conception rate target for year 3 that had been left blank.</p> <p>Indicators being looked at are:</p> <p>NI 4 - % of people who feel they can influence decisions. - wish to maintain baseline target.</p>	<p>Action 7.2.</p>

7.2.	<p>NI 112 – Under 18 Conception Rate - Government 2010 target is unachievable – agreed we will leave year 3 target blank.</p> <p>NI 152 – Working age people on out of work benefits – future targets against indicator are being developed as part of MAA, However due to the process not running smoothly GOWM are negotiating with individual LA's rather than collectively. It was agreed that LA's would look to agree setting a target to reach the National Average.</p> <p>NI 154 - Net additional homes provided – A revised target of 960 for 09/10 (instead of 1200) and 1200 (instead of 1400) for 10/11 has been agreed.</p> <p>NI 155 – Affordable Homes – Target has remained the same.</p> <p>It was agreed: That final negotiations and sign-off would take place outside the meeting.</p>																	
8.	<p>Coventry How good are we? – This report presented an analysis of Coventry's performance on a range of National Indicators in the year 2008/09. Comparative data has been provided by members of the PwC Benchmarking Club and from published data sources. There are 95 LA members of the club and the club has been in existence for about 5 years.</p> <p>8.1. Overall Profile 2008/09 – All Indicators: - Coventry has 55% of the 131 indicators in the top two quartiles.</p> <p>Overall Profile for Coventry 2008/09 outturn with quartile comparisons to other Councils</p> <table data-bbox="325 1167 943 1305"> <tr> <td>35 (27%)</td> <td>Performing amongst the best</td> </tr> <tr> <td>37 (28%)</td> <td>Above the median</td> </tr> <tr> <td>32 (24%)</td> <td>Below the median</td> </tr> <tr> <td>27 (21%)</td> <td>Performance amongst the worst</td> </tr> </table> <p>8.2. Targets for 2009/10 – All Indicators - To date it is looking likely that Coventry will improve their profile slightly for 2009/10 on many of the indicators and it should be noted that target analysis proves to be quiet accurate.</p> <p>8.3. Place Survey - Using 18 NI indicators in the Survey – Coventry compared with other Council in 2008/09 as follows:</p> <table data-bbox="325 1608 943 1742"> <tr> <td>7 (39%)</td> <td>Performance amongst the best</td> </tr> <tr> <td>6 (33%)</td> <td>Above the median</td> </tr> <tr> <td>4 (22%)</td> <td>Below the median</td> </tr> <tr> <td>6 (6%)</td> <td>Performance amongst the worst</td> </tr> </table> <p>People in Coventry do not see that there is a problem with people in the area not treating each other with respect and consideration (NI 123) or that there are any real issues with Anti-Social Behaviour (NI 17).</p> <p>Coventry is performing below the median in Civic Participation (NI 3) and the percentage of people who feel they belong to their neighbourhood (NI 02) and performance is amongst the worst in participation in regular volunteering (NI 6)</p>	35 (27%)	Performing amongst the best	37 (28%)	Above the median	32 (24%)	Below the median	27 (21%)	Performance amongst the worst	7 (39%)	Performance amongst the best	6 (33%)	Above the median	4 (22%)	Below the median	6 (6%)	Performance amongst the worst	<p>Action 8.8.</p>
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<p>8.4.</p> <p>8.5.</p> <p>8.6.</p> <p>8.7.</p> <p>8.8.</p>	<p>Varied Slides: Mark showed a number of slides showing satisfaction with local public services, what makes somewhere a good place to live and what needs improving most.</p> <p>LAA NI Profiles 2008/09 – Of the 38 Indicators Coventry has 51.2% in the two upper quartiles. The NI's for Coventry where performance is amongst the worst which also aligns with the CAA outcomes are:</p> <ul style="list-style-type: none"> • Stop Smoking • Assaults with less serious injury rates • Serious violent crime rate • People supported to live independently <p>LAA NI Profiles 2009/10 – It is predicted that the targets for 10/11 should deliver improvements and this would leave 72% of Coventry's LAA indicators being in the top quartiles. Assessments are relative rates of improvement rather than absolute.</p> <p>Next Steps – The CLPSB along with other evidence and data will look at the best and worst performing indicators, to understand the reasons for this performance and assess where further improvements can be made.</p> <p>The Chair thanked Mark for his presentation and that it had been extremely useful.</p> <p>It was agreed: Place Survey information to be reported at a future agenda.</p>													
<p>9.</p> <p>9.1.</p>	<p>Any Other Business</p> <ul style="list-style-type: none"> • Coventry Partnership Agenda items for 22nd April, 2010 – Agreed. <p style="text-align: center;">The Chair thanked everyone for their attendance</p>	<p>Action 9.1.</p>												
<p>8.</p>	<p>Next meeting: 14th April, 2010</p> <p>Time: 10.00 a.m.</p> <p>Venue: Diamond Room 2</p> <p>For your reference future meeting dates:</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">23rd June 2010</td> <td style="width: 33%;">10.00 - 12.00</td> <td style="width: 33%;">Lord Mayor's Hospitality Suite</td> </tr> <tr> <td>18th August 2010</td> <td>10.00 - 12.00</td> <td>Lord Mayor's Hospitality Suite</td> </tr> <tr> <td>30th September 2010</td> <td>10.00 - 12.00</td> <td>Lord Mayor's Hospitality Suite</td> </tr> <tr> <td>15th December 2010</td> <td>10.00 - 12.00</td> <td>Lord Mayor's Hospitality Suite</td> </tr> </table>	23rd June 2010	10.00 - 12.00	Lord Mayor's Hospitality Suite	18th August 2010	10.00 - 12.00	Lord Mayor's Hospitality Suite	30 th September 2010	10.00 - 12.00	Lord Mayor's Hospitality Suite	15th December 2010	10.00 - 12.00	Lord Mayor's Hospitality Suite	
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